

Training auditors to apply M&S standards in the field: finding a consensus

Marks and Spencer have launched an update to the Field to Fork (F2F) Code of Practice. These guidelines cover all stages of production of Fresh Produce and set standards in environmental and food safety practices.

Marks and Spencer are looking for a standardised approach to interpretation of the standard - across a range of crops and environments.

The training course lasts two days with small groups of 15-20 learners.

- Day 1 - **Working through the standard**
- Day 2 - **Image led training**
- Post course assessment - **Image based reflective assignment.**



Why use images?

1. Selected by attendees - dealing with known issues
2. Encourages discussion & debate
3. Allows real-life experience to be applied to new environments
4. Many auditors are specialised to one crop sector e.g. root crops - but the F2F standard needs to be consistent across all crop groups.

Assignment (10 images)

1. What audit questions apply to this image?
2. What scores would you give?
3. Explain the rationale for your scores.
4. What recommendations would you give to improve this business?

Allowing assessment of knowledge of the standard and correct approach to interpretation.

